



AGENZIA

**ADM**

CUSTOMS AND  
MONOPOLIES AGENCY



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## ABOUT US

The **Customs and Monopolies Agency (ADM)**, originally the *Direzione Generale delle Gabelle*, was established by Royal Decree in 1853 with the aim of overseeing production and consumption taxes, customs duties and, subsequently, on monopolies too.

ADM is a regulatory and supervisory authority, with the power of imposing sanctions in the sectors of Customs, Energy (mineral oils, electricity, natural gas, LNG, coal), Alcohol, Tobacco products and Public Gaming. In such sectors, it assesses and collects duties and taxes. Moreover, it carries out judicial police functions.



*The Agency's Director  
Cons. Roberto Alesse*



*Directorate General Building  
Piazza Mastai 12, Rome*

## LEGAL STATUS

ADM is a public law body with legal personality. It is subject to the supervision of the Italian Ministry of Economy and Finance and the Court of Auditors. Its activities are regulated by the founding decree, the statute and the regulations issued by ADM itself, for it is endowed with administrative autonomy.

The “**AGENCY model**” is based on three principles:

- ADM is **responsible for technical and operational activities**, in compliance with the political guidelines provided by the **Italian Government**.
- ADM **provides well thought out practical solutions in terms of organisation** and **manages** the financial and staff **resources** needed to achieve its strategic objectives.
- Relations between ADM and the Ministry of Economy and Finance are regulated by a specific Agreement, in compliance with Art. 59 of legislative decree N° 300/1999.

## GENERAL PRINCIPLES OF ORGANIZATION AND WORK

	<b>LEGALITY, TRANSPARENCY AND IMPARTIALITY OF THE ADMINISTRATIVE ACTION</b>	<b>DECENTRALIZATION OF OPERATIONAL RESPONSIBILITIES</b>	
	<b>SIMPLIFICATION OF RELATIONS WITH USERS</b>	<b>FIGHT AGAINST TAX AND NON-TAX VIOLATIONS AND INFRINGEMENTS</b>	
	<b>RESULT-ORIENTED MANAGEMENT</b>	<b>MONITORING AND ASSESSING RESULTS</b>	
	<b>FACILITATING ACCESS TO SERVICES</b>	<b>FLEXIBLE MANAGEMENT OF SERVICES</b>	

## MISSION

The four general aims of ADM, which is the competent authority for the Customs, Excise and Monopolies sectors, are:



Promote Italy's economic growth by facilitating the movement of goods in international trade



Contribute to the internal taxation and protect the financial interests of both Italy and the European Union by the collection of specific taxes and the fight against tax evasion and fraud, also through its tax and judicial police powers

### Mission



Contribute to the safety and health of citizens by controlling goods entering the European Union and tackling crime, which includes smuggling, counterfeiting, money laundering and illicit firearms trafficking, drugs, illegal waste disposal, counterfeited products, food or medicines which do not comply with current legislation.



Supervise, on behalf of the State, the gaming and tobacco sectors and protect the citizen by fighting crime. Indeed, it represents the interests of the Treasury through the collection of taxes. Furthermore, it is also responsible for issuing licenses and regulations.

ADM carries out the following functions:

- manages the customs services and supervises the implementation of the Union Customs Code and all the related measures, including the agricultural policy and the common commercial policy in international trade;
- management of customs duties and internal taxation from international trade;
- management of excise duties related to the energy and alcohol sectors, including assessment, collection and potential litigation;
- regulation and supervision of the gaming sector in Italy, constantly checking if concessionaires and operators meet the requirements, tackling illegal gaming as a consequence;
- management of the different steps which lead to the collection of excise duties in the tobacco sector and verification of manufactured tobacco products' compliance with national and European legislation;
- in its matters of competence, prevention and contrast of tax evasion and extra-tax offenses, by the effective use of risk analysis systems and database and by the performance of controls, checks and investigations, in collaboration with other national, local, EU and international authorities and bodies.

## MAIN ROLES



### Anti-fraud and control activities

ADM adopts risk management and intelligence models so as to prevent and tackle tax evasion and extra-tax offenses related to the traffic of goods and currency, including digital ones, in the supply chains of alcohol, mineral oils, electricity, natural gas, gambling, tobacco and similar products. In addition, it carries out controls and investigations in collaboration with law enforcement authorities and international bodies. Besides, it operates with the authorization of Judicial, tax and European authorities.

### Fight against illegal gaming



ADM chairs the “Committee for Prevention and Repression of Illegal Gaming and the Protection of Minors (Co.PRe.G.I.)”, and it plays an active role in the coordination of police forces in joint law enforcement operations nationwide. Moreover, it is a permanent member of the “Sports Betting Information Unit” (UISS) with the aim of safeguarding sports and the related products from collusive match-fixing agreements.



### Fight against counterfeiting

ADM carries out surveillance and repression activities, raises awareness and fight against the counterfeiting of goods. Moreover it provides services and safeguards the «Made in Italy» merchandise mark through actions, collaborations and initiatives aimed at encouraging consumers to be more aware when it comes to buying products.

### Chemical laboratories



ADM is also responsible for the management of state chemical laboratories, which represent fundamental instruments for the safeguard of public health and in anti-fraud activities related to commercial exchanges, supply chains of energy, alcohol and tobacco products.



### Internationality of ADM

ADM is naturally international. People who work for it are constantly engaged in cross-border missions, including Italian embassies (ADM *attaché*). ADM works with European and international bodies, EU administrations which share the same area of competence and duties, and, finally, third countries. Moreover, it manages several European programs (e.g. Customs, *Fiscalis*, *Taiex*, etc.) and participates in transnational twinning projects and in cooperation and technical assistance projects.

### Services and customs duties, taxation and excise duties in the energy, alcohol, tobacco and gaming supply chain



ADM is responsible for the assessment and collection of taxes allocated for the state budget. It also collects the European Union's own resources. It manages authorizations, services and concessions related to customs, excise duties and monopolies sectors. Finally, it checks the compliance of administrative and tax obligations by supervised entities and operators.



### Management of seized goods

ADM manages goods which have been seized for not being compliant with current customs, excise duty and monopoly provisions, or in the event other administrations or the judicial authority transferred them to it. ADM is also responsible for the administrative procedures related to said goods, including forced sale or transfer to other bodies or administrations. In addition, it is involved in the search, recovery and disposal of boats used by migrants to reach the Italian shores after their release by the judicial authority.

### Digital transformation



ADM is actively re-engineering many procedures falling within its competence and the provision of services to users. Innovation plays a key role in the performance of any kind of control and allows interoperability with institutions and economic operators.

## OUR ORGANIZATION

About **10,000 ADM employees** are distributed across central and local offices and work in ports, airports, freight terminals, main cities, border crossings and smaller islands.





## GOVERNMENT AND ADM

ADM is one of the three Italian tax agencies which carry out technical and operational functions for the Ministry of Economy and Finance, in the sectors of Customs, Excise duties and Monopolies and collaborates with other bodies of the State for matters falling within its competence.

### MINISTRY OF ECONOMY AND FINANCE

It supervises ADM's activities. The relation between the two is regulated by an Agreement signed every three year. In said Agreement, the Ministry of Economy and Finance sets out methods, objectives and resources. Moreover, ADM collaborates with the Guardia di Finanza when they both have competence in particular matters.

Such a department provides support to ADM in terms of modernization policies and the related transformation process. It sets out guidelines for national collective agreements, and the related rights and obligations by the employees.

### DEPARTMENT OF PUBLIC ADMINISTRATION(\*)

### MINISTRY OF FOREIGN AFFAIRS AND INTERNATIONAL COOPERATION

The interaction with ADM is aimed at promoting the export of Italian goods, safeguarding the Made in Italy merchandise mark and the issuing of authorizations for the movement of goods. The Agency is one of the signatory administrations of the «Pact for Export». The activities related to the Unit for Authorization of Military Materials (UAMA) are particularly relevant.

It interacts with ADM in matters relating to port logistics and freight terminals with the combined use of ADM's Single Window of Controls (SUDoCo) and the European Maritime Single Window environment (EMSWe), in pre-clearance and fishing monitoring. Moreover, ADM cooperates with port authorities in its matters of competence.

### MINISTRY OF INFRASTRUCTURES AND TRANSPORT

### MINISTRY OF ENVIRONMENT AND ENERGY SECURITY

It collaborates with ADM for authorizations in the sectors of mineral oils and the retail of natural gas and electricity to final consumers. Moreover, ADM monitors the import and export of energy products and fossil fuels, and manages compulsory stocks. ADM is a member of the Committee on biofuels and oversees the release for consumption process and the related requirements.

ADM and this Ministry collaborate in the fight against criminal organisations and illegal trafficking including, *inter alia*, drug smuggling. Moreover, they collaborate with the DCSA (Central Directorate of Anti-drugs Services) which deals with illegal waste disposal and medicine smuggling. In these sectors, ADM cooperates with law enforcement authorities in training, information and investigation matters, also in the capacity of UISS (Sporting Betting Information Unit) members.

### MINISTRY OF THE INTERIOR

(\*) *Body of the Presidency of the Council of Ministers.*



## MINISTRY OF HEALTH

It collaborates with ADM in tobacco, alcohol and gaming matters with the aim of safeguarding public health with the support of chemical laboratories. Through ADM's Single Customs Windows of Controls (SUDoCo) it interacts with veterinary offices to fulfill EU legal obligations (UVAC offices) and plant-health checks in Border Control Posts (BCPs) for the purposes of health and hygiene border controls.

The interaction with ADM relates to the safeguard of the market and the final consumers. In particular, in matters related to imported products and the fight against piracy and counterfeiting, with the support of chemical laboratories. It intervenes in industrial property matters by protecting Made in Italy products and by tackling the «*Italian soundings*» market phenomenon.

## MINISTRY OF ENTERPRISES AND MADE IN ITALY

## MINISTRY OF DEFENSE

This Ministry works with ADM for the implementation of the “Action plan on military mobility”, ensuring the collaboration with NATO in the control and movement of weapons and dangerous goods, through the General Secretariat of Defense and Armed Forces.

It interacts with ADM for the trade of food products and to check certifications, supported by the Agency's chemical laboratories. ADM contributes to the development of the horse-racing sector by managing the related sport bets.

## MINISTRY OF AGRICULTURE, FOOD SOVEREIGNTY AND FORESTRY

## MINISTRY OF CULTURE

The collaboration with ADM is aimed at fighting national and international cultural goods offences, as well as forgery, so as to protect the cultural heritage and copyright. Such a collaboration also helps the development of customs procedures which regulate the movement of cultural goods.

The collaboration with ADM is related to the enhancement of the national heritage with particular attention to the coasts. Indeed, it deals with the disposal of migrant shipwrecks, the fight against illegal removal of sand and the collection of stones and shells from beaches.

## MINISTRY OF TOURISM

## DEPARTMENT OF SPORT (\*)

The interaction with ADM is aimed at preventing and tackling illegal behaviours which threaten sports, by sharing information collected and processed by ADM on betting flows and other games. It also takes part in specific bodies and participates in the related enforcement activities against corruption in sport.

(\*) *Body of the Presidency of the Council of Ministers.*

## ADM INTERNATIONALLY

### EUROPEAN COUNCIL

The European Council is the EU institution that defines the general political direction and priorities of the European Union. It is in charge of the legislative drafting and coordinates the Member States' policies, providing guidelines for the common security and foreign policy, manages international agreements and approves the EU budget. ADM participates in some of the EU Council's working groups within its matters of competences.

The European Commission contributes to the definition of the EU overall strategy, it is in charge of the legislative drafting and the subsequent implementation and, finally, it manages the budget. ADM collaborates with the Commission through EU working groups, and, in particular, with the Directorate-General for Taxation and Customs Union (TAXUD). Moreover, ENDS (Seconded National Experts) are appointed among ADM's officers for the Commission, on the basis of specific experience and qualifications.

### EUROPEAN COMMISSION

### WORLD CUSTOMS ORGANIZATION (WCO)

The WCO is an intergovernmental independent body. It aims at improving the efficiency and effectiveness of customs administrations. ADM, in the capacity of customs authority for Italy, is one of the founding members (20th November 1952) and works with the WCO in the fight against counterfeiting, piracy as well as for the development of global standards for the harmonization and simplification of customs procedures.

NATO is an international institution which have member states both from Europe and Northern America, and they meet for mutual consultation and cooperation in security and defense matters. ADM supports NATO by simplifying and speeding up the international movement of military materials.

### NORTH ATLANTIC TREATY ORGANIZATION (NATO)

### EUROPEAN PUBLIC PROSECUTOR'S OFFICE (EPPO)

The EPPO is the independent EU Public Prosecutor's Office responsible for the investigation and prosecution of the violations against the EU financial interests, such as corruption, money laundering and transnational VAT frauds. It cooperates with ADM in the investigation into criminal organizations.

OLAF is a body within the European Commission which manages the anti-fraud policies, investigates into frauds against the EU budget, corruption cases and serious misconducts by the European institutions.

ADM cooperates with OLAF in anti-fraud activities so as to protect both the market and the consumers. They tackle frauds at EU level in the excise duties and VAT sectors, but also in the counterfeiting and smuggling of tobacco products.

### EUROPEAN ANTI-FRAUD OFFICE (OLAF)

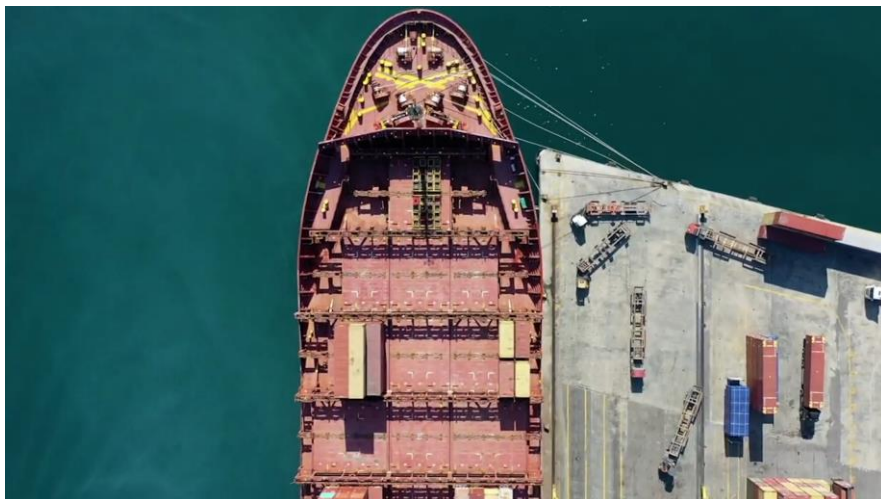
**UNITED NATIONS  
ECONOMIC  
COMMISSION FOR  
EUROPE  
(UNECE)**

UNECE is one of the five regional UN Commissions, which promotes a pan-European economic integration.

ADM participates in the TIR Convention working group (Transport International Routier), an international system of transit applied to the transport of goods.

Over the years, ADM has taken part in several twinning activities with strategic Countries for the Italian trade. It also participated in multilateral cooperation projects with Parties from the Balkan area, proving to be one of the most active Italian public administrations internationally.

Thanks to its renowned experience in capacity building activities, ADM has been asked by the International Monetary Fund to participate in the preparation of technical assistance projects in the field of customs. Moreover, it collaborates with the World Bank and experts from ADM participate in cooperation projects with countries of the Mediterranean Area.



## ADM FOR THE ITALIAN INSTITUTIONS

### PUBLIC PROSECUTOR'S OFFICES

The Public Prosecutor Offices main tasks are the prosecution of criminal offences, monitoring the compliance with laws, the correct and timely administration of justice, the protection of socially or economically relevant civil rights, and their subsequent enforcement. Being ADM endowed with judicial and tax police powers, it cooperates with such offices for matters falling within its competences.

Law enforcement authorities are military and civil law enforcement bodies which deal with both the protection of public order and security, and the prevention and repression of unlawful behaviours. On the basis of their specializations and competence, they work with ADM and provide armed support and dog units.

### LAW ENFORCEMENT AUTHORITIES

### SECURITY INTELLIGENCE (DIS) DEPARTMENT

The DIS Department collaborates with ADM for matters of common competence in the security information field, including cyber security, and strategic intelligence analysis, thanks to the constant cooperation with the AISE (External Intelligence and Security Agency) and the AISI (Internal Intelligence and Security Agency).

The Intelligence and Security Agencies carry out operations and investigations in strategic analysis, supervised by the DIS. The AISE is responsible for intelligence relating to national security against external threats; the AISI is responsible for the internal security. Furthermore, ADM collaborates with the AISE and the AISI in international operations by intelligence bodies for matters falling within its competence.

### AGENCIES FOR INTELLIGENCE AND EXTERNAL (AISE) AND INTERNAL (AISI) SECURITY

### ANTIMAFIA AND ANTI-TERRORISM NATIONAL DIRECTORATE (DNA)

The DNA is the body which coordinates the local Public Prosecutor Offices. In general, it oversees and monitors serious criminal investigations. Besides, it has the power to start criminal proceedings but also remove investigation from an inferior prosecutor office and take it on. ADM officers, endowed with judicial police powers, support the DNA by assessing crimes in the related matters of competence, independently or by order of the judicial authority and transfer them to the DNA.

The DIA is an inter-force body within the Ministry of the Interior, responsible for the investigation into mafia crimes and organisations. The DIA and ADM collaborate for matters of common competence as they share information, best practices and training courses, work on the analysis of big data so as to effectively tackle criminal organizations.

### ANTIMAFIA INVESTIGATIVE DIRECTORATE (DIA)

## AVVOCATURA DELLO STATO - STATE ATTORNEY

It is the legal body which provides legal counselling and representation for the public administrations in litigation proceedings. Together with ADM, they agree on legal strategies in the litigation phase of trials at supranational, civil, criminal and administrative levels. The Avvocatura provides counselling on the general interpretation of legal matters, supports ADM in the creation of strategies and in the implementation of judgements.

The Prosecutor General within the Italian Court of Auditors is responsible for the protection of Italy's financial interests and prosecutes administrative and financial infringements, so as to safeguard national public assets. The Court of Auditors entrusts ADM, for matters falling within its competence, with the collection of taxes and is responsible for the procedures related to any potential loss of state revenue.

## PROSECUTOR GENERAL COURT OF AUDITORS

## AGENCY FOR NATIONAL CYBERSECURITY (ACN)

The ACN, which may carry out inspections and impose sanctions, protects the Italian interests in the cyberspace, allowing the development of national cybersecurity strategies. For matters falling within its competence, it collaborates with ADM for the creation of a protected cyberspace for the digital development of regulated markets.

The PGS is the CONI (National Olympic Committee for Italy) institution which coordinates and monitors the legality in sporting events. Together with ADM, they oversee sporting events by the exchange of information provided by Federal Prosecutors and the UISS (Sports Betting Information Unit) of the Ministry of the Interior. Accordingly, ADM has created the Sports Betting Analysis Group, which is committed to tackling match fixing and money laundering in the gaming sector.

## PROSECUTOR GENERAL FOR SPORTS (PGS)

## ITALIAN INSTITUTE OF STATISTICS (ISTAT)

ISTAT is a public research organization which provides and publishes official statistics, data analysis and forecast in the economic, social and environmental sectors. It collaborates with ADM, as information and official statistics falling within the competences of the Agency are shared via the National Statistical System. Accordingly, ADM contributes to the provision of quality data and contributes to the National Statistical Plan

The UIF is the Financial Intelligence Unit of the Bank of Italy. It takes part in an international network of organizations dealing with transnational money laundering. It cooperates with ADM with the aim of enhancing the prevention and the fight against money laundering, terrorism and cross-border movement of cash and other type of currencies.

## FINANCIAL INTELLIGENCE UNIT (UIF)

**ITALIAN CIVIL  
AVIATION  
AUTHORITY  
(ENAC)**

The ENAC acts as a single authority for technical regulation, certification, surveillance and control in the civil aviation sector in Italy. It shares objectives with ADM when it comes to the control of goods and passengers on the national territory and the strategic planning of national mobility.

The AIFA Agency actively oversees the right to health by granting access to innovative medicines and orphan drugs for rare diseases, safe use of medicines and by stimulating the funding in the pharmaceutical sector. It interacts with ADM in the fight against the illegal trafficking of medicines as it also checks the compliance of such products in its chemical laboratories.

**ITALIAN  
MEDICINES  
AGENCY  
(AIFA)**

**ITALIAN  
NATIONAL  
INSTITUTE OF  
HEALTH  
(ISS)**

The ISS is the technical-scientific body of the National Health Service which carries out checks, assessments and inspections on cosmetics, medicines, food and plant protection products. It collaborates with ADM for public health protection in matters falling within the competence of the Agency, including analysis on samples taken by ADM, which refer to potential vaccines or biologically active substances.

ENAV S.p.A., supervised by the Ministry of Economy and Finance, manages air traffic in Italy and ensures the safety and punctuality of flights, under the supervision of both the Ministry of Sustainable Infrastructure and Mobility and ENAC itself, as national regulator. It collaborates with ADM to maintain legality in the air routes.

**NATIONAL  
COMPANY FOR  
EN-ROUTE  
ASSISTANCE  
(ENAV)**

ADM interacts with other bodies, institutions and associations including: The Italian Competition Authority (AGCM), the Transport Regulation Authority (ART), the Italian Data Protection Authority (GDPD), the Italian Regulatory Authority for Energy, The Italian Regulatory Authority for Energy, Networks and Environment (ARERA), the National Olympic Committee for Italy (CONI), State-Regions Conference, National Research Council (CNR), Conference for the Chancellors of the Italian Universities (CRUI), National confederation of local authorities (ANCI).

## ADM'S INITIATIVES

«DISEGNIAMO LA FORTUNA» is an initiative dedicated to artists with disabilities whose art works, evaluated by a jury, are represented in Italian lottery tickets.



*The first wooden violin “Violino del Mare” (“Violin from the sea”), created with the wood from boats used by migrants to reach Lampedusa.*

«METAMORFOSI» is an initiative based on the idea of inclusion, implemented in collaboration with the Casa dello Spirito e delle Arti (House of the Spirit and Arts) and with the Department of the Penitentiary Administration. Once the judicial authority has released seized migrant sunken boats, ADM disposes said boats in compliance with the law and then provides inmates from different penitentiaries with wood from such boats.

With the boats provided by ADM, the inmates of Casa di Reclusione di Milano - Opera penitentiary handcrafted and continue to handcraft unique musical instruments (violins, violas and violoncellos). One of these instrument was used to play the «canto del legno» (song of the wood) for the Pope, composed by Maestro Nicola Piovani for this specific purpose.

This “special wood” is also used by inmates of other penitentiaries (Rebibbia and Monza) for the creation of crosses for schools and rosaries for the Pope.

## HONOR BY THE PRESIDENT OF THE ITALIAN REPUBLIC

The “Metamorfosi” project by ADM was awarded a medal by The President of the Italian Republic for its high social and legal value.







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